



 **Holyoke Medical Center**

LABORATORY NAME: Holyoke Medical Center

TESTIMONIAL PROVIDED BY:

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INSTRUMENT: Abbott Alinity ci series

QC USED: Multichem S Plus, Multichem IA Plus, Multichem CSF, Multichem NB, Multichem A1c, Multichem U, Multichem AE. (QC is run twice a day for most of the listed QC materials.)

Improved Quality

- Minimizes touchpoints that can introduce an opportunity for error when running daily QC.
- Less handling so the QC material can go back into refrigerated storage quicker and remain stable longer.
- Uploading initial ranges eliminates typographical errors that manually entering of ranges can introduce.

Ease of use

- Time saved due to less handling requirements.
- Space saved in our refrigerator and freezers.
- No more counting drops to minimize waste of QC material.
- Time saved by minimizing steps to upload initial QC ranges onto the analyzer.

Decreased waste

- Barcoded vials eliminate plastic needed to transfer QC material from a QC bottle to the analyzer cups.
- Barcoded vials eliminate the dead volume for each sample poured into a secondary container which can become a cost savings opportunity.



"The lab leadership team decided to transition to Technopath QC Materials for three main reasons.

1. *Improved quality of QC results due to less touch points when running barcoded QC material*
2. *Ease of use for the entire lab team*
3. *Decreased amount of waste created*

Quality results, employee satisfaction and the social responsibility to our planet are all important factors to our lab leadership team. These factors made the decision to transition to Technopath a fairly easy one to make even though we had a long and positive relationship with our prior QC vendor.

The physical transition to using Technopath QC was made easy due to the support and the response time of our technical consultant. In addition to the technical support provided by the Technopath team, we are extremely satisfied with the quality and stability of the QC material. I have noticed a significant decrease in unnecessary troubleshooting of the barcoded QC material that can be loaded directly onto the instrument."

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